joblogic

Field Service Management Software

Connect your back office, mobile workforce and customers together.

FREE 30-DAY TRIAL

Start Saving Money!

Sign up now for a **FREE 30-DAY TRIAL** with no commitment and see the difference Joblogic brings to your business.

To discuss your requirements or book a **Free Consultation**, please contact us on **0800 326 5561**.

Mobile Workforce

Connect your back office, mobile workforce and customers together.

Back Office

Customer

Mobile Workforce

Maximise your mobile workforce productivity by connecting them via the Joblogic Mobile App. With access to job information, customer history and compliance workflows, everything they need to complete a job is fully accessible via a smartphone or tablet.

Maximise Your Productivity

Communicate in real time with your mobile workforce to eliminate unnecessary visits to the office and decrease the number of time-consuming phone calls. With efficient communication technology, you will see your first-time fix metrics rapidly increase and the number of completed jobs per day improve almost instantly. Collect all job information including parts, times and signatures to ensure your invoices can leave the office on the same day.

Job Information in the Palm of Your Hand

Joblogic Mobile provides your engineers instant access to important information to help them complete a job. For example, the last time an asset was serviced, or the last time an emergency repair was completed. With a fully integrated offline mobile solution for both Android and iOS devices, your engineers can carry on working even without signal.

GPS Tracking

Joblogic Mobile's Google Maps integration allows you to track your mobile workforce. This means you can assign jobs to the most suitable person based on their current location. Each status change is GPS stamped allowing you to easily verify the electronic timesheets, which are captured via the app. Joblogic Mobile records all travel and labour times for each job, meaning timesheets are fully integrated with job costing for accurate profit and invoice analysis.

Get Compliant

Joblogic Mobile comes complete with a suite of industry standard compliance forms such as risk assessments and trade specific workflows. Do you have a bespoke workflow or report that you need to fill in on-site? No problem, we'll create a completely electronic version exclusively for your use on our app.

Training

To ensure your business gets the most out of Joblogic, we offer interactive training sessions at our offices in Birmingham, or we can visit you at your premises. To help you out along the way, we have a dedicated Knowledge Base on our website with access to user guides and webinars.

Back Office
Connect your back office, mobile workforce and customers together.

Back Office

Customer

Mobile Workforce

With everything stored and backed up securely on the cloud, Joblogic ensures you have 24/7 access to your data from anywhere around the world. Minimise paperwork, maximise workplace positivity and increase productivity.

Centralise Your Data

Get all your customers, jobs, invoices and purchase orders into a single centralised system. With powerful tools such as Google Places integration, creating records for customers and suppliers is quicker than ever. Log all reactive repairs, turn quotes for installs or projects into jobs, and set up all your planned maintenance schedules.

Easy to Use

We've designed our system, so it makes sense to the people who work in the building, services and maintenance industry. Drawing on our extensive industry knowledge we've built powerful features into simple screens to help your back office team to become more efficient than ever.

Backup and Security

As Joblogic is completely cloud-based, you don't need to worry about purchasing servers or other expensive hardware, as everything is looked after by us. So, whilst you get on with growing your service company, we'll take care of the technical side to allow you to run and maintain your business from anywhere.

Integration

Need a link to your accounts software? No problem, we have standard links to Sage, Quickbooks, Xero, KashFlow and FreeAgent. Need to link to another accounts package or other 3rd party system? We're experts in integration, so talk to us and we'll have you covered.

Free Support

Our support team is always happy to help with any technical issues or answer any questions you might have. This service allows you to call, email or live chat with one of our representatives, completely free of charge!

Happy Customers
Connect your back office, mobile workforce and customers together.

Back Office

Customer

Mobile Workforce

With Joblogic's simple job costing and billing process, your cash flow will dramatically improve. Your clients will not only be impressed by the quality of your work, but also the whole experience, from logging their call to receiving your invoice.

Win and Retain Contracts
By giving your customers access to a portal, you'll put yourselves ahead of the competition. They'll be able to log in 24/7 and see their jobs progress in real time. The dashboard reporting, asset register and document store will make your business stand out. We can even send a snippet of code to your website developer, so they can add a client login button to your own website in minutes.

Reduce Phone Calls and Win More Business
Our specially designed portal is a proven tool for increasing customer confidence in your services, by improving your customer's overall experience and enhancing your company image. From logging jobs and quotes to reviewing job information, your customers will have 24/7 access to their business profile.

Branding and Identity
While Joblogic is off-the-shelf software, we recognise that you need to put your own stamp on the documentation that the system generates. You can upload your company branding onto quotes, invoices and purchase orders along with any other customer facing documentation. The system enables you to standardise your documents and create a professional image to impress new and existing customers.

Industries

Plumbing & Heating	HVAC	Property Maintenance	Facilities Management	Electrical Maintenance	Fire Safety	Drainage
Roofing	Water Treatment	Security Equipment	Catering Equipment	Automatic Door	Specialist Equipment	

Joblogic

Invoicing
Speed up invoicing and improve cash flow.

Scheduling
Schedule field engineers in a busy maintenance environment.

Quoting
Track enquiries to quotations and upgrade to jobs in a click of a button.

Accounts Integration
Integrate Joblogic with your accounts system to avoid double entry of data.

Mobile Engineer App
Connect your back office and field engineers together.

Customer Portal
Give your customers online access to their data.

Reporting & Dashboards
Stay in control of your business via powerful reporting and data visualisation.

Mobile Forms
Bespoke workflows and forms for mobile including certificates, job sheets & risk assessments.

Planned Preventative Maintenance
Plan complex maintenance schedules for each site to asset level.

Asset Management
Survey, record and maintain equipment at multiple customer sites.

Risk Assessment
Mobile forms that replace Health & Safety paperwork.

Purchase Order
Raise orders for materials or subcontractors and match supplier invoices.

Stock Control
Monitor and replenish stock in multiple locations including van stock.

Job Costing
Automatic job costing with profit and loss reports for every job.

Schedule of Rates
Price jobs via a schedule of rates for housing and council contracts.

Job Tracking
Track the status and progress of jobs from new job to completion.

Mobile Engineer Tracking
See where your engineers are at all times on a map and check historical journeys.

Boiler Servicing
Manage the annual servicing of appliances at multiple customer properties.

SFG20
Fully track refrigerant gas use, gas bottles and customer reporting.

FGAS Compliance
Full tracking of refrigerant gas use, gas bottles and customer reporting.

PartsArena Integration
Combine the power of Joblogic with PartsArena Pro.

Customer Alerts
Automated messaging system to keep your customers updated in real time.

" By investing in cost-saving technology, we can provide our clients with high levels of service. "

Gerard McEvoy
Director
Penny Lane Builders Limited

Joblogic

Pricing Plans

Joblogic comes in 3 versions, depending on the features you require.

	BASIC Per User - Per Month		PREMIUM Per User - Per Month (Popular)		ENTERPRISE	
	Annually	Monthly	Annually	Monthly	Annually	Monthly
	£30	£35	£35	£40	Contact Us	Not Available
Standard features	✓	✓	✓	✓	✓	
Access to onboarding resources & webinars	✓	✓	✓	✓	✓	
Telephone, email and chat support	✓	✓	✓	✓	✓	
Customer Portal			✓	✓	✓	
Access to training and consultancy services			✓	✓	✓	
Engineer tracking			✓	✓	✓	
24-hour support					✓	
Dedicated account manager					✓	
Data migration services					✓	
Access to bespoke development resources					✓	
Form builder - Ability to create your own mobile forms					✓	

Contact Us

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"As an SME who have steadily grown to a nationwide name, we took the opportunity to move away from our old clunky system and implemented Joblogic to take control and manage our workload more efficiently. The system provided us with a way to keep our office staff, mobile workforce and customers connected, giving us a platform to manage our large library of assets from one central location."

Dave Rawlings
Managing Director
Oakland Air Control Limited

FAQs

We answered some of your questions.

Is Joblogic difficult to use?

We've designed our system, so it makes sense to the people who work in the building maintenance industry. Drawing on ongoing feedback and extensive industry knowledge, we've built powerful features into simple screens. Joblogic will help your back office team do their job better than ever before. Don't worry, it won't require any special IT skills. Moreover, we offer free training, which we tailor to your business, to ensure all your users are confident with using Joblogic.

How will my mobile engineers benefit from Joblogic?

Joblogic is designed to maximise your mobile workforce productivity by connecting office and field engineers via the Joblogic Mobile App. This can be accessed on their tablets or smartphones. Give your engineers job information, customer history, and compliance workflows without the need to return to the office after each job completion. Ultimately, this saves time by not having to deal with old-fashioned paperwork.

How will Joblogic improve our customer service level?

With Joblogic's simple job costing and billing process, your cash flow will be dramatically improved. Your clients will not only be impressed by the quality of your work, but also the whole experience from logging their calls by themselves, through to receiving your branded invoices.

What does 'everything in a single system' mean?

Joblogic is a tool that centralises data - it enables you to keep all your customers, assets, jobs, quotes, invoices and purchases in one place. With powerful features such as Google Places Integration, creating customers and suppliers is rapid. Log all reactive repairs, turn quotes for installs or projects into jobs, and set up all your planned maintenance schedules. With Joblogic, you no longer have to complicate things by using and paying for a variety of systems. All your business commodities are already together in one place.

Will Joblogic change the way we manage jobs in our office?

Joblogic will minimise paperwork. All your company data will be kept in one place, backed up and securely stored in the cloud, while being accessible 24/7. As a result, your office will become more productive by not having to chase your mobile workforce and waste time on paperwork.

How secure is Joblogic? Does it provide data backup?

Joblogic is completely safe as it works in the cloud, so you can let us worry about securing your data and backing it up whilst you get on with growing your service company! You don't need a server or other expensive hardware. Simply use the internet to connect and run your business from anywhere.

After consistently delivering intelligent solutions to service companies, we have gained an impeccable reputation in the industry. Our rapidly growing client base is a testimony to the trust being given to our solutions by established and small service companies. Joblogic enables you to take the next step towards better efficiency, productivity and profitability.

Explore the system for yourself and sign up for a

FREE 30-DAY TRIAL.

No card details. No spam.

This way, you can see the improvements being made to your job management processes and save money with Joblogic.

Don't hesitate to **contact us** with any enquiries. Our consultants will be more than happy to help you. We also offer a **free demo** session where a member of our team will introduce Joblogic in the context of your business.

To see how much you can save with Joblogic, use our **Savings Calculator at www.joblogic.com/savings-calculator/**

Rob Messore
IT Infrastructure Manager
Three Nations Limited

We were originally using Excel spreadsheets and other customer systems to book jobs. When we started using Joblogic, it gave us the facility to log our own jobs and we noticed we were becoming more and more efficient over time.

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