



TRACER MANAGEMENT SYSTEMS LTD T/A Joblogic

Joblogic Privacy Policy - 3rd Party Apps

This policy was last updated on Tuesday 15th May 2018

To help us to deliver the Joblogic website, services and apps we have to share information and data with some external processors and 3rd party apps. We make sure that all 3rd party processors enable us to comply with our obligations to subscribers and customers under the GDPR.

We list the 3rd party processors here and their privacy policies:

Google Inc.

We use Google Analytics to help us understand the way people use the Joblogic and services so we can continue to improve the information that we provide to subscribers and prospects. To provide this Google collects anonymised statistical data about the use of our website and services.

[Read Google Analytics' Privacy Policy](#)

Hotjar

We use Hotjar to analyse user behaviour and to study heatmaps in order to enhance our website and services. Hotjar are based in the EU and are committed to GDPR compliance.

<https://www.hotjar.com/legal/policies/privacy>

Active Campaign

We use Active Campaign as our internal CRM and email automation system. Their commitment to GDPR is described here

<https://www.activecampaign.com/gdpr-updates/>

Slack Inc.

We primarily use Slack for internal electronic communications. It's entirely possible that at times these discussions will be about clients and particular situations they need assistance with, and in that regard data will be shared.

Slack store their Data in USA Data Centres and have certified with EU-US Privacy Shield

[https://slack.com/privacy-shield-notice.](https://slack.com/privacy-shield-notice)

Our relationship is governed by their [Terms of Service](#) and a GDPR compliant Data Processing Addendum.

Stripe.

We process debit and credit card payments using Stripe Payments Europe Limited, a worldwide payments provider. The main capture is through their European subsidiary based in Ireland, but some of the data is passed to Stripe Inc, the parent company in the USA. For this transfer to be lawful [they employ the European Commission's Standard Contractual Clauses](#) ("Model Clauses") to allow for the lawful transfer of such data under the EU Data Directive.

