

Three Nations Limited use JobLogic to streamline their operation

About Three Nations

Three Nations Limited was formed in 2010 from 3 companies previously known as DJ's Refrigeration, Total Cellar Services and Dispense Services. Their main offices across the UK are Cwmbran, Preston and East Kilbride. They have approximately 210 engineers working from 17 sites.

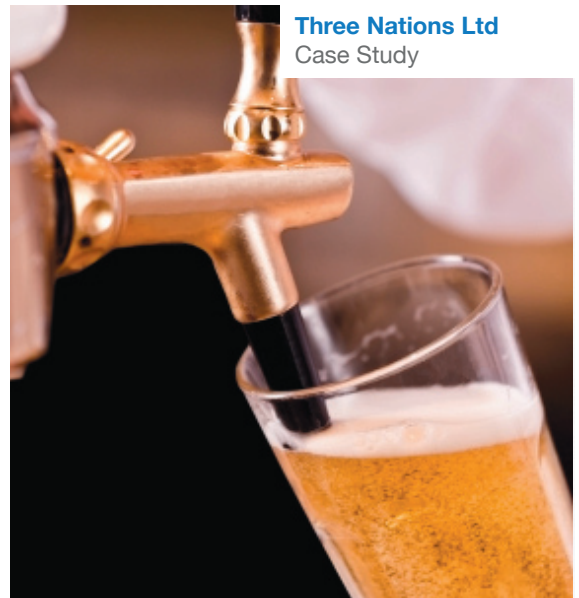
They specialise in the install, service and maintenance of beer dispensing equipment, the majority of their work is for large brewery firms like Inbev, Molson Coors and Mitchells & Butlers. With a huge operation like this they needed to make the right choice and bring in software that was up to the job.

Benefits of using JobLogic:

In 2010 DJ's Refrigeration were already using JobLogic to log their jobs and manage their day to day work, however when Three Nations was formed a decision was needed on what software to use. The Cwmbran Administration Centre Manager Victoria Hobbs recalls "When we moved forward and merged with the other companies to become Three Nations, it was decided that JobLogic would be a great tool to carry forward with us. The ability to give engineers handhelds and produce up to the minute reports for clients were the key to making JobLogic the main database for the entire company"

Some of the other things Victoria and her team have benefitted from are the ability to break down the types of jobs and then filter even further based on customers, date logged and completed. To then use this information to monitor and report on their workloads. How easy it is to allocate jobs to engineers and then monitor their statuses using the service desk screen, thus cutting down on chasing via phone call.

- Job's can be sent directly to an engineer's handheld device
- Real time updates can be sent to the office
- Time to invoice improved due to elimination of paperwork
- Reduction in administration
- Ability to drill down information and produce reports



Key Facts

Client	Three Nations Ltd
Industry	Beer Dispensing Equipment
Product	JobLogic Office and JobLogic Mobile
Benefits	Real-time job information, reduction in administration

Testimonial

"The ability to give engineers handhelds and produce up to the minute reports for clients were the key to making JobLogic the main database for the entire company"

Victoria Hobbs
Administration Centre Manager
Three nations Ltd